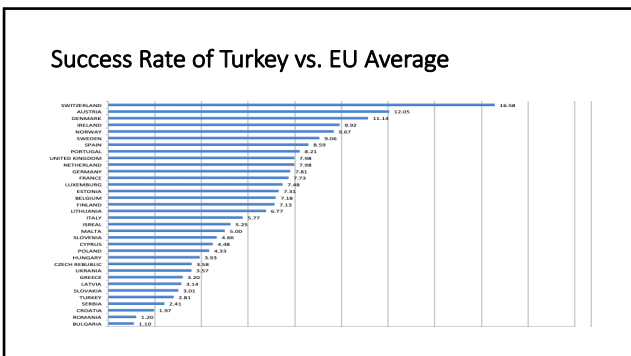


Yasemin Eda Erdal  
 'Turkish experience of SME needs in H2020 – an overview'

### Short Bio

- Deputy Project Director of Turkey in H2020 Project and Manager of IDI's Turkey Office;
- Over 13 years of professional experience in Technopark Management, Technology Transfer, Innovation Management, Proposal Evaluation, Entrepreneurship Support and Cluster Management;
- Worked for 9 years in largest technoparks in Turkey
- Between 2014-2018 acted as an External Evaluator for H2020 SME Instrument Programme and for H2020 Fast Track to Innovation Programme. Evaluated close to 300 proposals
- Has written 8 successful proposals (4 Phase 1 & 4 Phase 2) and 15 proposals above threshold (Seal of Excellence)



**•What could be the reasons behind this low success rate?**

### Most companies lack a strategic view...

- Not fully aware of their potential- less ambitious
- Too easily satisfied with 'more of the same' –some don't want to grow!
- Sometimes there is poor 'absorptive capacity'- not open to outsiders' recommendations/ view/opinion especially on the market needs!
- Little awareness of what competitors are doing
- Short-sighted on markets/ customers and what influences them
- Little investment in marketing or product development– prefer things they can get hold of like R&D!

### Most companies lack a strategic view....

- Mainly trade in home market- it is big enough for them
- Too much reliance on government or big defence companies as main/even the only customer
- Often little awareness of what's out there esp. in international markets
- Low investment in marketing, product development or innovation
- Often managed wholly by technical people
- See R&D programmes as a source of funding – not how to get new products into the market- most are grant addict!

### Some examples from the 100-SME visits in the previous project

- Most of these businesses didn't have any formal written strategy nor business plan- they were not strategy driven but "gone with the flow"
- They were not strategy driven- therefore most stayed as project company instead of product company
- Some didn't capitalize/ specialize on good talent, resources and ideas therefore they didn't use company's main expertise in terms of technology or market

### Some examples from the 100- SME visits in the previous project

- Proposed product already exists in several countries- not innovative
- Price advantage is the only unique selling point they offered
- Not their core target market or customer base
- No prior business oriented contact with the customers
- Too much investment needed – time & money wise- not sustainable strategy
- Didn't focus on opportunities in own sector/market first!
- Company too busy to bother with strategy and H2020 bids
- Meanwhile, not enough manpower to market internationally

### Key Points for a successful outcome- Summary

- Disruptive solution- **GLOBALLY!**
- Innovation activities instead of R&D
- Big and accessible market- convince evaluators that you can reach your target customers.
- Superiority to competitors in terms of;
  - technology
  - commercialization strategy
  - implementation capacity (people, network, connections, know-how)
- Strong European dimension
- High growth potential on turnover and new employment
- Strong company profile and past performance; sufficient infrastructure and intangible resources, balanced human resources and relevant experiences

### Main Mistakes Done in Proposals

- Too much focus on technology rather than the business opportunity or the problem solved
- Too boring, long text to read. More is not always better.
- Not enough/ convincing information on USP (Unique Selling Proposition) compared to competitors
- Innovation dimension is too low, rather incremental improvement
- Not convincing about its revenue model and growth assumptions
- Missing market/ competitor analysis to assess competition
- Mainly concentrated on ideas, with little effort on commercialization concept
- Weak team- not balanced in terms of experience and abilities

### But it is not desperate at all !

- Good talent, very smart engineers
- Very good technologic developments at Technoparks
- Increase of national VCs, BA networks and private funds, which increase the motivation of tech companies to be more market oriented
- TUBITAK is very supportive during H2020 application process both in technical and financial terms; very motivating coordinator supports and awards

(<https://ufuk2020.org.tr/en/supports-and-awards>)

### What should be done?

- Essential to go through this review process before attempting a formal SMEI application
- Essential data is gathered ahead of formal business plan to establish credibility
- Good foundation/ preparation needed before building a bid!
- Danger is that without this process a bid simply becomes a time-consuming form-filling exercise to win funding

### How could we improve it through trainings?

- SME Instrument proposal is not just a regular grant proposal it is the business plan/ long term growth strategy of your company
- So the application process needs a change in the mindset of the SME founders/ decision makers
- It needs more than participating to a 1-2 days trainings. So be ready to commit more!
- **You have to be fully involved in the preparation of your proposal even if you work with a professional consultant**
- No external person can know your business strategy better than you. They can just guide you!

### My experience with successful trainings

- Participation of a decision maker/ company owner in the trainings not a developer/IT person/ accountant/ finance manager
- Active involvement during the training
- Not just listening but implementing & collaborating and most importantly SHARING!
- Coming to the trainings prepared; having studied the proposal template, having prepared your draft answers for each question
- Sharing your project not only with the trainers but with other participants. Trying to get everyone's feedback on your project idea.
- If you can't commit 1 full day focused only in the training without being interrupted by emails, messages and other daily work you may not benefit.

**Thank You!**