## FORESIGHT

## METHODOLOGIES AND TOOLS: BUILDING SCENARIOS & STRATEGIES

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The Millennium Project

GLOBAL FUTURES STUDIES & RESEARCH

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# CONTENTS

## -INTRODUCTION

## -WHY FORESIGHT?

### -WHAT IS FORESIGHT

## -FORESIGHT HISTORY

-FORESIGHT METHODS



## **INTRODUCTION**



# **1894 THE GREAT MANURE CRISIS**



ALFRED SPEER, NEW JERSEY INVENTOR, 1871 RECEIVED A PATENT "A SIDEWALK THAT MOVES" 







2017, "CRAWLEY THE MOST TO BENEFIT FROM BREXIT", UK CENTRE FOR ECONOMIC PERFORMANCE

## 2020, "CRAWLEY THE WORST AFFECTED ", UK CENTRE FOR CITIES PANDEMIC RESILIENCE REPORT



# CRAWLEY COVID-19 AN AIRPORT TOWN'S DOWNTURN

# WHY FORESIGHT?



## **Known Knowns and Unknown Unknowns**



Donald H. Rumsfeld Department of Defense News Briefing, 12 February 2002 There are known knowns – things we know we know.

There are known unknowns – that means: we know there are things we do not know.

But there are also unknown unknowns – the ones we don't know we don't know.

If one looks throughout history, it is the latter category that tends to be difficult.





## Limits to Predictability in a VUCA World





and more dramatic and happening faster and faster.

and effect.

- Speed of Change. We live in a world that's constantly changing, becoming more unstable each day, where changes big and small are becoming more unpredictable – and they're getting more
- As events unfold in completely unexpected ways, it's becoming impossible to determine cause





Lack of Predictability. It's becoming more difficult to anticipate events or predict how they'll unfold;

Historical forecasts and past experiences are losing their relevance and are rarely applicable as a basis for predicting the shape of things to come.

It's becoming nearly impossible to plan for investment, development, and growth as it becomes increasingly uncertain where the route is heading.

### UNCERTAIN



- Problems and their repercussions are more multi-layered, harder to understand.
- related.
- single correct path is almost impossible

Non-linear Emergence Interdependence Feedback loops Chaos

Our modern world is more complex than ever. What are the reasons? What are the effects? –

The different layers intermingle, making it impossible to get an overview of how things are

Decisions are reduced to a tangled mesh of reaction and counter-reaction – and choosing the





## AMBIGUOUS

## world it's rare for things to be completely clear or precisely determinable.

Not everything is black and white - grey is also an option.

The demands on modern organisations and management are more contradictory and paradoxical than ever, challenging our personal value systems to the core.

"One size fits all" and "best practice" have been relegated to yesterday – in today's

### **Ambiguity Opaqueness, Ambivalence, Vagueness**



Illustration: Hans Møller/mollers.dk

## Hindsight vs. Foresight





## Hindsight vs. Foresight





# WHAT IS FORESIGHT?



Why Foresight



## Don't Know You Don't Know

Monitor (Over time)

Scenarios (Proactive) Scanning (Passive)



## So what is Foresight?

- A reframing process that involves the exploitation of insights to prepare for thinking, seeing, and acting in the future
- A process for avoiding surprise and generating counterintuitive ideas

## It is a more complex process distinct from:

- **Prediction:** a definitive statement about what will occur in the future
- Forecasting: qualified, usually bounded statement about future event or condition





Utopias (Hopes, Fears; Philosophy of History Science Fiction ...)

Foresight / Futures Research: Extrapolation. Speculation, Vision



time

## Foresight is Ignorance Management

# Forecast Outcomes Future Present

## Foresight





## **General types Foresight analysis?**

- Normative scenarios: Where do we want to go?
- **Explorative scenarios**: What could happen?
- What-if scenarios: Are we prepared?
- **System Dynamics**: What is my biggest lever for change?

Normative and explorative scenarios complement one another. The art is to make them relevant for decision-making.

## **Normative scenarios: Where do we want to go?**



## **Explorative scenarios: Where could happen?**



## What if scenarios: Are we prepared (Black Swans)?



## **System Dynamics: Understanding Complex System Interdependencies**



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# FORESIGHT HISTORY AND PRESENT

## **FORESIGHT HISTORY**



- 1965: Quantitative, computer-driven financial planning was very much in vogue (still is)
- Royal Dutch Shell put into service what it called the Unified **Planning Machinery (UPM)**, a computer-driven system meant to bring more discipline to the company's cash flow planning.
- Shell's top executives realized that many of the commitments they had to make extended well beyond UPM's six-year time horizonand that even within that horizon, UPM tended to get a lot wrong.
- In the early **1970s they shut it down**.



**1965: Another initiative** less known started. The Long-Term Studies unit at the London Headquarters.

The first output was the "Year 2000" report.

The very first oil-price scenarios prepared by this duo were sent to senior executives by mid-1971





## Shell's business development team introduced a new strategic thinking tool -"scenario planning"




I t took four years for the management of Shell before they could take the possibility of so called "Oil crisis scenario" and its implications seriously – even though the signals were there to be seen.



In the end of 1960's Planning Director Pierre Wack saw discontinuities in Shell's stable, predictable and familiar business environment:



**Observation:** Oil prices could rise into a new, much higher level before year 1975







- Slowed down oil refinery investments ٠
- Developed refineries, which could utilise any kind of petroleum ٠
- Forecasted energy demand consistently on lower level and more accurately than their competitors
- Accelerated developing oil fields outside OPEC
- Decentralised decision making when their competitors centralised control to enable crisis management

Shell's management acted differently than other oil companies They made some radical changes in their strategy and action:











It was only in 1977 that new building orders for oil tankers started to drop off, even though demand flattened in 1973

Result huge overcapacity of tankers and freight rates stayed rock bottom for many years





### WHAT ARE SCENARIOS

#### Scenarios are not

Forecasts

Variations of the same theme

Number oriented sensitivity analysis (partial sensitivity analysis or best and worst-case analysis, etc.)

Variations around the base-case forecast (high-medium-low)

Describing the alternative developments of internal matters of the organisation

Describing development of one factor or event and its contingency plans

Visions, strategies or politics

#### Scenarios are

Holistic descriptions of possible future operating environments

Alternative descriptions with different logic

Based on qualitative changes

Based on different basic assumptions with different dynamics

Describing the alternative developments of the external operating environment

Describing systemic relations between many factors and holistic implications of the system

Alternative external contexts for building visions, strategies and political agendas.

### WHAT ARE SCENARIOS

Scenarios are stories, not predictions.

Scenarios are designed to help break the habit, ingrained in most corporate planning, that the future will look like the present.

Scenarios must be plausible, with a logical story line, in order to encourage intuition and judgement.

Scenarios create a safe space for dialogue and for acknowledging uncertainty.

Must include some quantification to be credible-but the numbers must flow from the stories, rather than the other way around. Otherwise, there's always the danger that quantitative models will hide assumptions and constrain thinking rather than refine it.

Because scenarios follow a rhythm distinct from the annual strategy cycle, they allow an organization to see realities that would otherwise be overlooked.

### **STRATEGIC FORESIGHT IN COMPANIES TODAY**

Strategic foresight has grown into a standard practice for many firms most of us know today, including Siemens, Pepsi, Deutsche Bank, Boeing, Mercedes-Benz and Apple.

Those who did have systematic foresight processes (i.e. vigilant firms) had 33% more profitability and a staggering 200% higher market capitalization growth (Rohrbeck & Kim, 2018).



### STRATEGIC FORESIGHT IN COUNTRIES TODAY

#### Germany

- Unit for Strategic Foresight & Policy Planning, German Federal Chancellery
- Federal Ministry of Education and Research

#### Finland

- Government Foresight Group, PM's Office
- Committee for the Future, Parliament

#### Singapore

Center for Strategic Studies, PM's Office

#### South Korea

Futures Institute, National Assembly

#### Japan

 NISTEP research institute, Ministry of Education, Culture, Sports, Science and Technology (MEXT) https://www.bundesregierung.de/resource/blob/998434/1662408/ d95c8a3e27881d9c96a8ae18e56cd21f/2019-08-20-organigramm-bk-endata.pdf?download=1

https://www.bmbf.de/en/bmbf-foresight-1419.html

#### https://vnk.fi/en/foresight

https://www.eduskunta.fi/EN/valiokunnat/tulevaisuusvaliokunta/Pages/ default.aspx

https://www.csf.gov.sg

http://nafi.re.kr/eng/index.do

https://www.nistep.go.jp/en/?page\_id=1730

OECD , UN , EU, UNESCO, Canada, Spain, Wales, Dubai, UAE, France, Greece, etc

### **FORESIGHT & FUTURES LITERACY**

Forecasting

Predictive/quantitive/past-based/ continuity

The three levels of futures studies



Foresight 1.0 Non-Predictive/qualitative/ possible futures/ discontinuity



#### Foresight 2.0

Open/social/experimental/ **Futures Literacy** 

Predicting / Mapping / Shaping





Home + Futures Literacy

#### Futures Literacy

#### Futures Literacy: A Skill for the 21st Century



In its role as a Global Laboratory of Ideas, UNESCO is pioneering a powerful change in why and how people 'use-the-future'.

# WHAT HAS NOT BEEN IMAGINED WILL NOT BE FORESEEN IN TIME.

## PETER SCHWARTZ, THE ART OF THE LONG VIEW

# FORESIGHT METHODS



### THE FUTURES CONE



#### Source: Voros, 2003

### THE MATRYOSHKA FUTURE DOLLS



(Christophilopoulos, 2021)

### THE FUTURES CONE



#### Hindsight bias

### THE CONES OF EVERYTHING





#### **MEGATRENDS, TRENDS, WEAK SIGNALS, BLACK**



**Megatrend** = a major path of development, an identifiable cluster of phenomena with a clear direction of development.

**Trend** = long-term change moving in a clearly identifiable direction.

**Weak signal** = event or phenomenon that can be considered a first expression of change or a new trend in development.

**Black swan** = an unexpected and unlikely factor of change that has significant effects and that suddenly pushes a chain of events onto an uncertain path.





#### **METHODOLOGICAL INTRODUCTION**



- Horizon Scanning
- Trend Impact Assessment / Cross Impact Analysis
- Morphological Analysis / Field Anomaly Relaxation (FAR)
- Scenarios
- Science fictioning
- Games & Experiential futures
- Delphi

#### nalysis axation (FAR)

 Anticipating the technological challenges of the battlefield of tomorrow : In a world in which technologies become the catalyst of numerous changes, and in which major innovations come no longer from the military, but from the civil industry, it is paramount to understand how these latter can impact the future of warfare. Translated into systems or into capabilities, technological disruptions will materialize as opportunities as well as threats. To anticipate them, a 360° horizon scanning is performed, covering the trends in Information & Communication, Energy, Nanotechnology & Materials, Life Sciences, Sensors, Robots and Autonomous Systems. (Page 13: https://deftech.ch/wp-content/uploads/2018/07/ armasuisseWT Defence-Future-Technologies-What-We-<u>See-On-The-Horizon-2017\_HD.pdf</u>



#### **TREND IMPACT & CROSS IMPACT ANALYSIS**

#### Trend Impact Assessment









High Probability

#### **TREND IMPACT & CROSS IMPACT ANALYSIS**



#### **TREND IMPACT & CROSS IMPACT ANALYSIS**

#### **Cross Impact Analysis**



#### MORPHOLOGICAL ANALYSIS / FIELD ANOMALY RELAXATION (FAR)



The South China Sea case study sought to develop unofficial scenarios as contexts for policymaking on Singapore"s trade and defence relationships with, and economic support for, other nations in the region.

#### **MORPHOLOGICAL ANALYSIS / FIELD ANOMALY RELAXATION (FAR)**



Iran's 1395 Scenarios (2016-2017)

#### **SCENARIOS**



Based on: Vergragt & Quist, 2011; and Wowards et al. 2011.

how specific drivers will	trend extrapolations; BAU scenarios	
y drivers (frequently using re data)	Forecasting: foresight; strategic scenarios	
how a specific target can be	normative scenarios; backcasting	



#### **SCENARIOS**



#### **Evergreen Foresight Program US Coast Guard**

#### **GLOBAL FUTURES REPORT**

UNCLASSIFIED

ALTERNATIVE FUTURES OF GEOPOLITICAL COMPETITION IN A POST-COVID-19 WORLD



#### A COLLABORATIVE ANALYSIS WITH FORESIGHT PRACTITIONERS AND EXPERTS

Air Force Warfighting Integration Capability (AFWIC)

Strategic Foresight and Futures Branch

June 2020

UNCLASSIFIED

#### **US Air Force**

#### **SCENARIOS**



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#### **US Air Force**

- •Federal Department of Defence, Switzerland, <a href="https://">https://</a> deftech.ch/wp-content/uploads/2018/07/Technologicaldevelopments-and-challenges-armasuisse-ST-DEFTECH-2018.pdf
- Crisis in Zefra, Canadian Army, Crisis in Zefra is a fictional narrative designed to illustrate emerging concepts and technologies that could become part of Canada's Army of the Future. Set in 2025, this story follows what starts out as a routine patrol mission through the streets of war-torn Zefra, but the situation quickly degrades into a 'three-block-war' scenario. The aim of this publication is to stimulate both interest and debate on the conceptual development of Canada's Army. <u>https://deftech.ch/wp-content/uploads/</u> 2018/07/Technological-developments-and-challengesarmasuisse-ST-DEFTECH-2018.pdf



#### **SCIENCE FICTION**



announced



•Red Team, France, Launched in the summer of 2019, the Red Team initiative is an innovative, forward-looking exercise designed to foster reflection on strategic, operational, technological and organizational issues by France's Ministry of Armed Forces and outside groups. The Red Team project has been divided into four seasons and draws on the contributions of science fiction authors and screenwriters as well as scientists and military experts. https://psl.eu/en/news/red-team-defense-season-1-scenarios-have-been-

#### **SERIOUS GAMES**



Work/Technology 2050: https://www.futures.gr/en/2019/02/01/ses-work-tech-2050/

#### **DELPHI/REAL-TIME DELPHI**

#### EMERGING TECHNOLOGIES FOR POTENTIAL PREDETECTION OF TERRORISTS AND NEW COUNTER-TERRORISM STRATEGIES. / The Millennium Project for NATC



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# **DUBAIFUTUREFORUM**





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